

PRIVACY POLICY

Pursuant to the provisions of Regulation (EU) 2016/679 of the European Parliament and of the Council of April 27, 2016 on the protection of individuals with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46 / EC (hereinafter referred to as "GDPR"), Wygoda Travel sp. z o.o., Plac Bohaterów Getta 17/14, 30-547 Kraków (hereinafter referred to as "WYGODA TRAVEL"), presents basic information regarding the personal data of the Users (Customers) of Wygoda Travel:

1. The administrator of the personal data of the Users (Customers) is WYGODA TRAVEL Sp. z o.o. (Administrator), whose seat is Plac Bohaterów Getta 17/14, 30-547 Kraków.
2. You can contact WYGODA TRAVEL in the following ways: electronically via the email address: rodo@wygodatravel.pl, or in writing to the following address: WYGODA TRAVEL Sp. z o.o., Plac Bohaterów Getta 17/14, 30-547 Kraków.
3. Customers' personal data is processed by WYGODA TRAVEL for the following purposes:

Conclusion and performance of the contract (legal basis: Article 6 (1) (b) of the GDPR). Fulfillment of the obligations incumbent on WYGODA TRAVEL resulting from legal provisions, in particular from the Act on tourist services (legal basis: Article 6 (1) (c) of the GDPR). Implementation of the legitimate interests of WYGODA TRAVEL, in particular for the purposes of marketing and promotion of WYGODA TRAVEL products and services, for archival, evidentiary, statistical and reporting purposes, in order to pursue claims or defend against them (legal basis: art.6 par.1 lit. f GDPR). In other cases, the personal data of customers will be processed only on the basis of prior consent, to the extent and for the purpose expressed therein (legal basis: Article 6 (1) (a), Article 9 (2) (a) of the GDPR).

4. WYGODA TRAVEL will process customer personal data for the period necessary to achieve the purposes for which they were collected, i.e.
 - a) For the implementation of the contract concluded with WYGODA TRAVEL for the period of its validity, and after that time for the period resulting from legal provisions or for the implementation of the legitimate interests of Comfort Travel, including securing and pursuing possible claims.
 - b) For purposes of the implementation of the legal obligation incumbent on WYGODA TRAVEL for the period and to the extent required by law.
 - c) In the event that the personal data of customers is processed in order to implement the legitimate interests of WYGODA TRAVEL, referred to above, for a period of time until these interests are achieved or customers object to such processing.
 - d) In the event that the customer personal data is processed on the basis of the customer's consent, until such consent is withdrawn.

5. Customer personal data may be made available by WYGODA TRAVEL to the following categories of recipients:

Entities provided for in the Act on tourist services and entities authorized to do so under other legal provisions, including agents, carriers, hoteliers, restaurateurs, residents, insurers, pilots, transport companies, other travel agencies to the extent that the information is necessary in connection with the performance of the contract for the provision of tourist services, courts and prosecutors and other public authorities in connection with pending proceedings.

Entities processing personal data on behalf of and for the benefit of WYGODA TRAVEL, including on the basis of the Act on tourist services - the so-called processors.

Other entities cooperating with WYGODA TRAVEL, provided that such entity has the consent of users.

6. In connection with data processing by WYGODA TRAVEL, users have the following rights:

- a) The right to access your personal data and to obtain information, including about the categories of data and the purposes of their processing, as well as to obtain a copy of this data.
- b) The right to rectify incorrect and complete missing data.
- c) The right to request the deletion of data - the so-called "Right to be forgotten" where:
 - personal data are no longer necessary for the purposes for which they were collected or otherwise processed
 - the data subject has withdrawn the consent on which the processing is based and there is no other legal basis for the processing
 - the data subject objects to the processing
 - personal data has been unlawfully processed
 - personal data must be removed in order to comply with legal obligations
- d) The right to request the restriction of data processing, i.e. to suspend data operations or not to delete data, as required by the submitted request, if:
 - the data subject questions the accuracy of the personal data
 - the processing is unlawful and the data subject opposes the deletion of personal data and requests the restriction of their use instead
 - WYGODA TRAVEL no longer needs personal data for its purposes, but they are needed by the data subject to establish, assert or defend claims
 - the data subject has objected to processing, until it is determined whether the legitimate grounds on the part of WYGODA TRAVEL prevail over the grounds for objection of the data subject.
- e) The right to object to the processing of data, which means that, regardless of the rights listed in this document, users may at any time object to the processing of their personal data by WYGODA TRAVEL based on the legitimate interests of WYGODA TRAVEL, including for the purposes of direct marketing. The objection is binding for WYGODA TRAVEL, unless WYGODA TRAVEL demonstrates the existence of valid, legitimate grounds for processing, overriding the interests, rights and freedoms of the data subject, or the existence of grounds for establishing, investigating or defending claims.
- f) The right to request the transfer of data processed in an automated manner, when they are processed by WYGODA TRAVEL on the basis of consent or agreement, which means that users have the right to request that their personal data be sent by WYGODA TRAVEL directly to another administrator, if technically possible.
- g) The right to withdraw consent to the processing of personal data at any time, which is processed on the basis of consent, but this right does not affect the lawfulness of the processing which was made on the basis of consent previous to its withdrawal
- h) The right to lodge a complaint with the President of the Personal Data Protection Office, if users find that the processing of personal data is in violation of the GDPR.
- i) The right to obtain a copy of the personal data transferred to a third country.

8. The provision of personal data is voluntary, but necessary for the provision of electronic services.

9. The administrator of personal data provides the appropriate technical and organizational measures to ensure the security of personal data provided by users, in particular preventing third parties from accessing them or processing them in violation of the law, preventing data loss, damage or destruction.

10. The Administrator declares that personal data may be transferred outside the European Economic Area as part of the Administrator's use of the services of entities providing solutions and IT systems, which entities may store personal data on servers located outside this area (including in the United States) or as part of the Administrator's provision of services related to the business activity - to the extent necessary for their performance. Personal data may be transferred to a third country on the basis of one of the premises listed in art. 49 sec. 1 GDPR, including in particular on the basis of express consent.

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